



## FSB Identity Fix It Kit:

The FSB Identity Fix It Kit contains a procedure checklist. The checklist will help you keep track of the companies and organizations you should contact if you believe you are a victim of identity theft.

### Procedure Checklist –

- Contact First State Bank
  - Report any fraudulent activity on your FSB accounts by calling us at 800.362.9623.
  - Review your activity on all accounts, including your checking, savings, credit/debit cards, and loans.
  - Close accounts that have been breached and reopen them with new account numbers, passwords, and PINs.
  - Change your online banking username and password.
- Contact the major Credit Bureaus
  - Equifax: 1.800.525.6285
  - Experian: 1.888.397.3742
  - TransUnion: 1.800.680.7289
  - Place a “fraud alert” on your credit file
  - Request a free copy of your credit report
- Report Criminal activity with Federal Trade Commission
  - File your complaint online at <https://identitytheft.gov/>
- Frequently Review all your Accounts
  - Identity theft takes time to resolve, so continue to monitor your accounts.
  - Always report unauthorized transactions IMMEDIATELY.

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