



FSBIdentity Fix It Kit:

The FSBIdentity Fix it Kit contains a procedure checklist. The checklist will help you keep track of the companies and organizations you should contact if you believe you are a victim of identity theft.

Procedure Checklist:

1. CONTACT FIRST STATE BANK

- Report any fraudulent activity on your FSB accounts by calling us at 800.362.9623
- Review your activity on all accounts, including your checking, savings, credit/debit cards, and loans
- Close accounts that have been breached and reopen them with new account numbers, passwords, and PINs
- Change your online banking username and passwords

2. CONTACT THE MAJOR CREDIT BUREAUS

- Equifax: 1.800.216.1035
- Experian: 1.800.422.4879
- TransUnion: 1.800.916.8800
- Place a “fraud alert” on your credit file
- Request a free copy of your credit report

3. REPORT CRIMINAL ACTIVITY WITH THE FEDERAL TRADE COMMISSION

- File your complaint online at <https://www.identitytheft.gov/>

4. FREQUENTLY REVIEW ALL YOUR ACCOUNTS

- Identity theft takes time to resolve, so continue to monitor your accounts
- Always report unauthorized transactions IMMEDIATELY

MEMBER FDIC